

World Class Restaurant Service DVD at Conrad N Hilton College of Hotel & Restaurant Management

Executive Chef Joseph Cinanni, University of Houston endorses World Class Restaurant Service DVD!

July 25, 2008 - *PRLog* -- Executive Chef Joseph Cinanni of Eric's Restaurant at the Conrad N Hilton College of Hotel & Restaurant Management, Univercity of Houston has come out with a rousing endorsement of the new cutting edge training film World Class Restaurant Service. Chef Cinanni's credentials in the food service industry are impressive.

Joseph Cinanni's career goes back 35 years, when he took his first job at Peacock Alley in New York City's Waldorf-Astoria hotel. He went on to hold positions at Le Trianon in the Helmsley Palace hotel, Windows-on-the-World and Cafe des Artistes, to name a few. Joseph landed in Houston in 1992 and took a job as executive sous chef at the Brownstone restaurant, then the Houston Brewery. For eight years, he worked with Chef Abbas and the University of Houston in The Boardroom restaurant and at the Houston Livestock Show and Rodeo, leaving to open his own restaurant, Joseph's Gulf Coast Grille, in 2001.

After screening the World Class Restaurant Service DVD to the students and manager at the College, Chef Cinanni had this to say:

"This is a program that should be viewed by any operation that employs servers, from very casual to fine dining. The points of service are noted one by one from the time the customer enters until they leave. Every step is covered in an enthusiastic, engaging way by someone who is not only at the top of his game but is able to relate how to get there in a manner that will hold the attention of both the trainee and seasoned waiter. The format provides points at which the manager conducting a training session may pause to relate what was shown to their own restaurant. And the Hawaiian setting is fantastic! Overall a very professional manual that will continue to be a valuable and welcome asset to our training program—we are already reaping the benefits!"

The World Class Restaurant Service script was written by veteran restaurateur Al Cloutier. Al sees a need for high quality, interesting, and contemporary training films that will hold the interest of a younger generation, instead of lulling them to sleep. In addition to writing, directing, and producing industry training films and commercials, Al is Director of Operations for two world class restaurants in Waikiki.

Co-produced, filmed, and edited by Eric Jordan, a filmmaker known for his brilliant work in several documentaries (Paving the Wave, For the Love of Surfing, and Waikiki, Riding the Waves of Change), World Class Restaurant Service showcases Eric's unique talents and perspective.

World Class Productions LLC was created to offer exciting and watchable alternatives to typically boring industry training films. World Class Productions LLC is also available to produce industry training films, documentaries, and commercials for a wide variety of businesses or individuals.

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World Class Productions LLC is a producer of top-notch training films and commercials geared toward the hotel/restaurant industry.

World Class Productions LLC is available to produce training films that can be custom written for any unique hotel/restaurant property and filmed on location utilizing that hotel's service/kitchen/house-keeping staffs as "actor volunteers". This practice engages the enthusiasm of the staff on property and highlights the top performing employees. Not only is this good for employee morale, it also brings authenticity and realism to the production, while keeping costs low! Once the DVD is completed it can be used to help orientate new-hires for years to come.

From scripting, directing, filming & editing, we can produce your next project! Check us out at www.worldclassproductionz.com

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Tags Restaurant Service, Restaurant Management, Waiter Training, Customer Service, F.B.

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