# Dates set for Laser Printer Repair Training & Certification Courses in California

Metrofuser sets its schedule for ServicePLUS Training & Certification

July 27, 2009 - <u>PRLog</u> -- Roselle NJ – Laser printer parts manufacturer Metrofuser (www.metrofuser.com) announced that the schedule for its ServicePLUS training for the repair of HP laser printer will run from Sept 21st through 25th, 2009. These courses will count toward the ServicePLUS factory certification and will be held in Metrofuser's east coast training center in Santa Ana, California just minutes from Disneyland. You can send your technicians to any or all of the classes available. The schedule is as follows:

Day 1, Sept 21st Color Laser theory and troubleshooting

Day 2, Sept 22nd HP Color LaserJet 4600/4650/5500 Printer

Day 3, Sept 23rd HP LaserJet 4200/4300/4250/4350 Printer

Day 4, Sept 24th HP LaserJet 9000/9050 Printer

Day 5, Sept 25th HP LaserJet 4015/4014 Printer

Metrofuser's ServicePLUS Training is a compilation of collaborative disciplines, parts theory, service management and general printer repair. Our classes provide students with hands-on, real-life scenarios challenging them to repair everything possible for each technology element with their own hands. Students break it, fix it, install it, troubleshoot it, integrate it, migrate it, upgrade it and deploy it. That's what makes Metrofuser's ServicePLUS Training better than others.

Metrofuser's ServicePLUS Training will provide technicians with all of the comprehensive tools needed by a novice and will prove to be more than sufficient for the industry expert looking to get certified. This includes one of the only suites of courses covering the management side of the field service industry. This integration between the parts and service industries has allowed us to author training so comprehensive it is backed by three types of certifications: Certified Imaging Specialist, Independent Service Professional, and Service Management Professional. These certifications provide a competitive edge by elevating the expertise of your team above and beyond that of your competitors.

## Get Certified

Simply put, a technician that becomes certified has verified their professional ability relating to installation and support of network laser printers. This proof shows employers and clients that you posses the knowledge needed to service equipment right –the first time! Whether you are an entry-level or experienced technician, support printing and document imaging devices as only part of your job or are interested in expanding your credentials, Certification offers proof of your skills. All students will receive Certificate of Achievement for taking the course only thru passing the test you will be awarded a certification. Our Certifications include Service Manager Professional (SMP), Independent Service Professional (ISP) and Certified Imaging Specialist (CIS).

#### Who Should Attend?

- · Entry-level technicians
- · Seasoned technicians
- · Help desk personnel
- Government technicians
- · Repair / call center personnel
- · Hardware manufacturer technicians
- · Copier technicians

### Sales/Customer service personnel

#### About Metrofuser

Metrofuser remanufactures and distributes printer parts for HP and Lexmark laser printers. The company offers a broad array of laser printer products from its Eastern and Western distribution hubs including fusers, maintenance kits, boards, and paper handling assemblies. For more information, visit <a href="http://www.metrofuser.com">http://www.metrofuser.com</a>, or call 888-Fusers-1 Ext 107

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